

Progress with Committee Resolutions

Date of Meeting	Item number and title	Resolution	Progress
21 February 2013	5. Performance Standards Revealed through the Complaints Process	<p>RESOLVED that –</p> <p>(a) subject to members' comments above the report be received and the performance of services be noted;</p> <p>(b) future reporting be focused on analysing the nature of complaints and identifying trends and patterns and whether services were addressing those issues in order to improve services for customers, and</p> <p>(c) Councillors Richard Davies and Colin Hughes be appointed the committee's representatives on the 'Customers' and 'Legal and Democratic' Service Performance Challenge Groups respectively.</p>	Appointments notified to relevant officers
	6. Corporate Risk Register Review – February 2013	<p>RESOLVED that the committee –</p> <p>(a) notes the deletions, additions and amendments to the Corporate Risk Register, and</p> <p>(b) subject to clarification on the governance issue raised around collaboration, confirms that the Corporate Risk Register provides full coverage of the major risks facing the Council at this time and that the actions identified in the Corporate Risk Register were appropriate to address the identified risks.</p>	The Council's Internal Audit Department has recently reviewed this specific risk and concluded that "...the Council has put in place several measures to manage these risks, such as having several reporting mechanisms to discuss collaborative activities..." Internal Officers are due to meet with the Corporate Executive Team

			(CET) in the near future to discuss risk related matters.
	7. Corporate Plan 2012/17 – Baseline Report	<p>RESOLVED that –</p> <p>(a) the draft baseline report for the Corporate Plan 2012 – 17 be received and noted;</p> <p>(b) a Corporate Plan Performance Management Sub-Group be established consisting of Councillors Colin Hughes, Arwel Roberts and Gareth Sandilands to examine closely quarterly performance reports in advance of the main committee meeting, and</p> <p>(c) a pre meeting briefing session be arranged before the committee’s next meeting on 11 April on the performance management framework and indicator thresholds.</p>	<p>Sub-Group membership notified to relevant officers</p> <p>Session will be held immediately prior to the current meeting</p>
	8. Speed and Rev Limiter Pilot	<p>RESOLVED that implementing a pilot project to explore the feasibility of rolling out the fitting of speed/rev limiting devices to all Council vehicles below 3.5 tonnes be supported in principle.</p>	<p>Head of Service notified of the recommendation with a request that it be reported to the Senior Leadership Team (SLT). It is understood that discussions are underway on when this recommendation will be reported to SLT.</p>